

# **Conflict 101: A Manager's Guide To Resolving Problems So Everyone Can Get Back To Work By Susan H. Shearouse**

**By Susan H. Shearouse**

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managers will discover the keys to resolving conflict CONFLICT 101: A Managers Guide to Resolving Problems So Everyone Can Get Back to Work. Susan H

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Susan Shearouse . she recently authored Conflict 101: A Manager s Guide to Resolving Problems So Everyone Can Get Back to Work,

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